



Business Development and Partnerships Manager, West Africa

Dept	Business Development Team	Effective	09/01/2020
Supervisor	Director of Development		

Job Purpose:

Contribute to the Business Development Team's overall resource targets by leading a team of individuals and technical advisors in innovative proposal design and development of sector and multi-sector grants from government agencies, selected foundations, and select individual donors for individual grants. Build the capacity of WHI West Africa region offices to acquire public and private grants, by increasing local capacity to develop proposals, logframes and outcome measurement as to work effectively in consortia. Lead and participate in consortia to develop and deliver innovative and integrated programming to institutional donors.

Core Values:

These principles guide and identify us as colleagues and representatives of World Hope International:

- **Transformation:** Individuals and communities are transformed into ones with dignity and wholeness through a spiritual, social, economic, and physical change.
- **Sustainability:** Lasting impact is realized through locally sustainable programs.
- **Empowerment:** Development occurs to the extent local communities, leaders, and individuals are empowered to affect change.
- **Collaboration:** The means of development are demonstrated through partnering with the local community, like-minded organizations, and individuals.

Essential Functions:

Pre-proposal: Serve as primary point of contact for managing and securing large grants for governments, institutional donors and mega-individual donors. Facilitate the acquisition process for assigned proposals. Activities include but are not limited to the following:

Represent WHI and present concepts to appropriate government officials and foundation donors



Gather intelligence for individual sector opportunities; a) develop key understanding of sector strategies by donor, b) follow up on specific sectoral procurement opportunities.

Assess level of risks associated with opportunity and ensure sufficient alignment with all relevant WHI strategies at the West Africa offices and use information to make recommendations whether or not to pursue specific opportunities.

Engage and pre-position WHI with NGOs, INGOs, university colleagues, government, and for profit entities to develop consortia

Work with Country Director to ensure that country offices connect with decision-makers in local US Embassies and missions and other government embassies.

As requested, help build the capacity of Country Offices to engage Embassies and missions

Assess the sector capacity of Country Offices/partners/WHI-US.

Proposal development: Oversee the proposal development process ensuring timely submission, managing all components of the process and, including but not limited to the following:

Serve as proposal manager and writer as assigned or support designated proposal manager, ensuring support/engagement of technical sector specialists, program managers, monitoring and evaluation specialists, and finance staff, as needed.

Lead WHI's component of joint design with partners.

Lead WHI's efforts in forming consortia

Negotiate WHI's role with partners

Develop various components of proposals including theory of change, log frame, and outcome indicators

Support recruitment process to ensure identification and inclusion of qualified key personnel.



Strategize with WHI-US and country office on ways to integrate private funded programs with proposal.

Facilitate lessons learned after proposal development process; share key lessons with business development colleagues.

Post-submission: Follow up with donor(s) and partner(s) as necessary. For awarded grants, ensure complete, smooth transition to program management staff, which includes actively supporting grant start up process. If proposal is denied, ensure debrief from donor and disseminate lessons learned to all relevant parties.

Conduct appropriate and useful field visits to assist the office, ensuring communication and coordination with the Country Director.

Perform other duties as assigned.

Work collaboratively with team members when assigned to work as part of a team.

Keep informed of organizational announcements, activities and changes via regular reading of WHI corporate communications.

Behavioral Competencies:

		Candidate Profile
Planning and Organizing	Establishes a systematic course of action for self or others to ensure accomplishment of a specific objective. Determines priorities and allocates time and resources effectively.	Advanced
Balancing Multiple Priorities	Balances the needs and interests of various stakeholders and makes decisions involving competing goals, objectives and alternatives. Prioritizes tasks and redirects work effort in response to changes in priorities.	Advanced
Flexibility (Financial Compliance)	Adapts easily to frequent change, to varied working conditions and requirements, and to diverse individuals and groups. Willing to consider new ideas and approaches and apply them creatively. Views long-standing problems from different perspectives	Advanced



	and challenges fundamental assumptions about accepted ways of doing things.	
Cross-Cultural Sensitivity	Communicates and interacts effectively with people from other cultures, religions, geographies and organizations; respects and adapts to other cultures and seeks opportunities to learn about them to enhance relationships. Understands and respects different denominations and religious traditions.	Advanced
Relationship Building (Donor Development)	Establishes rapport with people easily, developing and maintaining a network of donor contacts that can provide financial support to WHI. Offers compromises and trade-offs to others as necessary to gain their support and participation. Proactively contacts others, despite the risk of possible rejection.	Advanced
Problem Solving	Identifies and analyzes situations and/or issues, considers options, develops and decides on solutions, recommends and/or implements and monitors appropriate solutions.	Advanced
Teamwork (Domestic Program, Management)	Promotes and generates cooperation and teamwork among WHI program staff, between program staff and other WHI departments, and between staff and local ministry partners.	Advanced
Results Orientation	Demonstrates concern for achieving or surpassing results against an internal or external standard of excellence, shows a passion for improving the delivery of services with a commitment to continuous improvement. Identifies quantitative and qualitative performance measures for area(s) of responsibility and analyzes, evaluates and reports results objectively.	Advanced

Technical Competencies:

Candidate Profile



Organizational Awareness	Uses an understanding of how the organization works to get things done. Understands WHI's business operations/products/services and how the organization competes. Understands the mission and work of the organization and organizational priorities. Has ministry knowledge and knowledge of the complexity of WHI, including international affiliate locations. Applies an understanding of the organization's informal structure, culture and climate in achieving goals. For external candidates, knowledge of similarly complex organizations may substitute for WHI knowledge.	Proficient
Program Design and Implementation	Effectively designs development and relief programs that transform communities in need. Understands how to acquire and integrate resources to support program design. Thinks creatively about how a particular program design can be put into effect in a given location.	Advanced
Sector Knowledge	Understand current methodologies and standards associated with different sectors (e.g. monetization, food distribution, health, water, sanitation, and hygiene, microenterprise, village partnership, protection, gifts-in-kind, etc.) and effectively applies this knowledge in designing, monitoring and evaluating programs.	Proficient
Funding Mechanisms Knowledge (Financial Compliance)	Understands diverse funding mechanisms (e.g., cost proposals, fixed-price grants, etc.), how they operate, and the requirements for each, and applies knowledge in developing budgets for funding proposals.	Advanced
Managing Resources	Identifies appropriate people, facilities, tools and materials, time constraints, vendors, etc. for accomplishing goals. Considers potential costs and benefits of resources prior to allocating them.	Advanced
Coaching	Works to improve and reinforce performance of teammates. Facilitates their skill development by providing clear, behaviorally specific feedback, and	Proficient



	by making or eliciting specific suggestions for improvement in a manner that builds their confidence and helps them maintain self-esteem.	
Knowledge Management	Works to enhance ability of clients/service groups to retain current, critical knowledge base by developing systems, fostering collaboration and facilitating feedback loops. Interprets and effectively communicates lessons learned to appropriate stakeholders.	Advanced
English Language Proficiency	The ability to speak, understand and write fluently in English.	Proficient

Minimum Education / Experience:

Bachelor's degree or equivalent work experience (eight years). In addition to education or education equivalent, requires 3-6 years work experience in international relief and development in various geographical areas, or extensive experience in one. Direct work experience acquiring and managing grants from US Government agencies, institutional foundations or major individuals preferred. Proven work experience leading successful proposal development processes. Demonstrated strong writing and editing skills. Strong skills with Microsoft Office Suite. Knowledge SharePoint a plus.

Working Environment / Conditions:

Standard office environment. Domestic and international travel required (up to 40% of the time).